

The Cincinnati Insurance Companies

VIRTUAL APPOINTMENTS FOR WORKERS' COMPENSATION CLAIMS: CONVENIENT AND EASY



Instead of going to a physician's office, consider using telemedicine from Concentra[®] for easy access to an occupational health provider for non-life-threatening injuries. Make sure you have a smartphone or tablet and a private room to conduct your telemedicine appointment. Here's how the process works:

- Register for Concentra Telemed through the Concentra Telemed app or by visiting ConcentraTelemed.com and request an appointment. Have your driver's license or photo ID ready.
- During registration, identify The Cincinnati Insurance Company as your insurer.
- Concentra will then connect you with a care coordinator who will conduct triage and registration.
- If your injury is appropriate for telemedicine, the care coordinator will complete your patient intake and transfer you to a clinician.
- Once you complete your appointment, you will be transferred back to your care coordinator to check-out and set up any future appointments, if required.

Telemedicine is available in most states. If it is not available in your state, Concentra will redirect your call to an in-person healthcare provider.

Please contact your assigned Cincinnati Insurance workers' compensation specialist or technician with questions.



Everything Insurance Should Be[®]

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